

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Patent Application**

Applicant(s): M.J. Buco et al.  
Docket No.: YOR920030592US1  
Serial No.: 10/776,548  
Filing Date: February 11, 2004  
Group: 2163  
Examiner: Angela M. Lie

Title: Method and Apparatus for Representing and Managing Service Level  
Agreement Management Data and Relationships Thereof

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AMENDMENT AND RESPONSE TO OFFICE ACTION

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated March 17, 2008, Applicants request reconsideration of the above-identified application in view of the amendments and remarks below.